



Important notice for Power Bank (Portable Charger) usage

Thank you for choosing to stay at ANA Crowne Plaza Hotel Okayama. We would like to inform you that there have been reports of mobile battery packs (power banks) overheating or catching fire, both in Japan and overseas. In order to ensure the safety and security of all our guests, we kindly ask for your cooperation regarding the use of mobile battery packs in guest rooms as outlined below:

- To prevent fire or other accidents, please be sure to unplug any mobile battery packs from electrical outlets when leaving your room.
- When charging your mobile devices using a mobile battery pack, or when charging the mobile battery itself using a room outlet, please avoid using them in the following areas:
 - Near windows exposed to direct sunlight
 - On flammable surfaces such as beds, sheets, or curtains
- Please ensure that the battery is being charged in a place where you can personally monitor its condition at all times.
- Do not use any battery packs that show signs of damage, swelling, or abnormal heat generation.
- Please note that, for safety reasons, if any of the above conditions are observed during room cleaning, our staff may unplug the battery and move it to a safer location.

We sincerely appreciate your understanding and cooperation.

Front Office Manager
ANA Crowne Plaza Okayama